



ASSISTANCE SERVICES

Expert advice is a phone call away
24 hours/day, 7 days/week

1-866-533-3538
514-875-3538



LONG-TERM CARE INSURANCE



DESJARDINS FINANCIAL SECURITY

Desjardins Financial Security is a component of the Desjardins Group, the largest cooperative financial group in Canada, with assets exceeding the \$163-billion mark.

Desjardins Financial Security offers a wide array of financial risk management solutions and services through a wide network of national distributors. Our product portfolio consists of life, health, investment and retirement products designed to meet the diverse financial needs of Canadians seeking financial protection.

To find out more visit:
desjardinsfinancialsecurity.com

ASSISTANCE SERVICES

Independent Living™

Total Long-term Care



Money working for people

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Committed to sustainable development, Desjardins Group favours the use of paper that is manufactured in Canada in accordance with recognized environmental standards.



Money working for people

Life, health, retirement

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WE'RE HERE FOR YOU

As soon as your Independent Living policy contract starts, you benefit from the advice and assistance of specialists in various fields of expertise, at no additional expense.

Assistance Services allow you to:

- Cope with a variety of physical and emotional issues in your daily life;
- Guide you through the more difficult moments you may be experiencing.



ASSISTANCE SERVICES

DAY AFTER DAY...

You may call anytime to get advice and information on various issues relating to personal or family health as well as legal rights and property concerns.

YOUR HEALTH

Nurses to answer your questions regarding health, lifestyle, vaccinations, fitness and nutrition as well as providing information on the availability of local resources.

YOUR RIGHTS

Lawyers to help you with issues relating to real estate, consumer protection and family law. Furthermore, they give information on your legal rights and courses of action with referral services to provide you with appropriate legal resources.

YOUR HOME

Experts that can recommend reputable local resources that can help with home maintenance and general repairs as well as provide assistance in the event of home-related emergencies.

... AND IN DIFFICULT TIMES

In addition to the services mentioned, other assistance services are available **to you and your loved ones** in the event of a loss of independence.

YOUR PSYCHOLOGICAL WELL-BEING

Guidance counsellors or specialists will discuss any issues or difficulties you or a member of your family may encounter.

YOUR SUPPORT NETWORK

Experts will guide you through the process of obtaining home care services or help to find a long-term care facility that is suited to handle your condition and budget.

YOUR PERSONALIZED SERVICE

Experts will analyse the care you require and handle all the details: determine your needs, contact health services, make arrangements with home care providers, arrange admissions into a long-term care facility, etc.

The Assistance Services are not a contractual obligation of Desjardins Financial Security in any way.